



Access the Virtual Desktop (VDI)

This course uses Virtual Desktop Infrastructure (VDI). Every time you log in, the software programs on the VDI are accessible to you. It is important that you always save your work to a cloud-based drive.

Step 1: Click [here](#) to access the VDI, or use your Blackboard Course Link (when applicable).

From inside the course using the VDI, select "VDI Access."

Access the VDI using the Google Chrome web browser.

- Announcements
- Course Information
- Learning Modules
- Discussion Board
- Research/Writing
- My Instructor
- My Grades
- Course Tools
- VDI Access

Step 2: Log in to your Account.

Username: Enter in your SNHU email address, leaving off the @snhu.edu

Example: **Petey.Penmen1**

Password: Your mySNHU password.

Domain: SNHU

Please note: Usernames currently have an 18 character limit. Only enter in the first 18 characters of your email address without the @snhu.edu

Step 3: Using the chart, locate your course's Virtual Desktop.

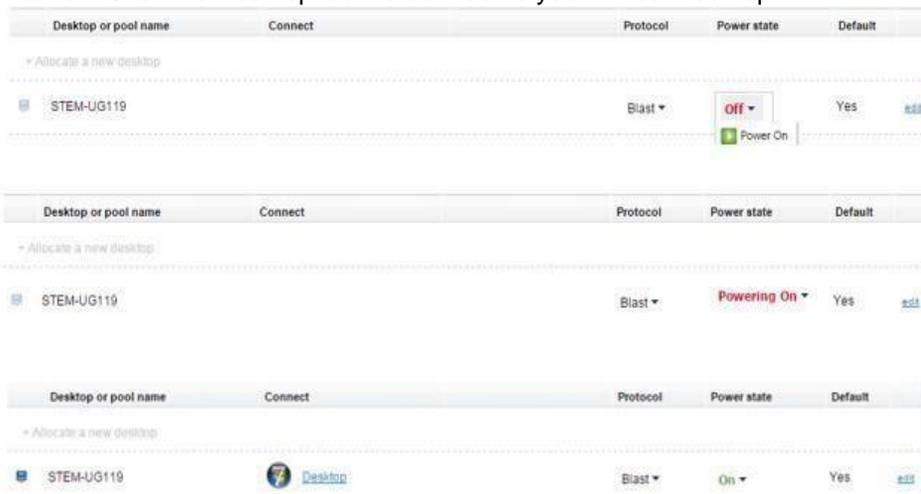
You may have access to several Virtual Desktops. Only use the Virtual Desktop listed for your course.

Course	Desktop	Course	Desktop
DAD-215	STEM-SAS	DAT-510	STEM-Lab
DAD-220	STEM-SQL	DAT-520	STEM-Lab
DAD-334	STEM-Lab	DAT-530	STEM-Lab
DAD-350	STEM-Lab	DAT-610	STEM-Lab
DAD-405	STEM-Lab	DAT-640	STEM-Lab
DAT-220	STEM-Lab	DAT-650	STEM-Lab
DAT-310	STEM-Lab	DAT-690	STEM-Lab
DAT-320	STEM-Lab	IT-511	STEM-Lab
DAT-410	STEM-Lab	IT-560	STEM-SQL
DAT-490	STEM-Lab	IT-633	STEM-Lab
GEO-345	STEM-ARCGIS	IT-634	STEM-634
GEO-450	STEM-ARCGIS	IT-650	STEM-SQL
IT-220	STEM-SQL	IT-655	STEM-SQL
IT-230	STEM-VS-2015	IT-665	STEM-WAMP
IT-242	STEM-ARCGIS		
IT-330	STEM-SQL		
IT-338	STEM-ARCGIS		
IT-349	STEM-SQL		
IT-370	STEM-WAMP		
IT-460	STEM-Lab		
PHY-205	STEM-ARCGIS		
PHY-205L	STEM-ARCGIS		
SCI-225	STEM-ARCGIS		
SCI-310	STEM-ARCGIS		
SCI-320	STEM-ARCGIS		
SCI-489	STEM-ARCGIS		

** For all other courses that utilize the Virtual Desktop in an optional manner, use STEM-Lab*

Step 4: Power On Your Desktop and Connect.

After logging in, (for all desktops **except STEM-Lab**), you must Power On your desktop by clicking the "Off" -> "Power On" button. Click the Desktop icon to connect to your Virtual Desktop.



Backup all of your coursework to the Cloud.

As a reminder, backup all of your coursework to a cloud-based drive, such as Microsoft OneDrive. Student work on a non-persistent VDI will NOT be saved. Click [here](#) for Microsoft OneDrive Setup instructions.

Accessing Microsoft SQL Server 2012

For courses using Microsoft SQL Server 2012, SQL Server login information can be found [here](#). These instructions are also located within Module 1 of your course.

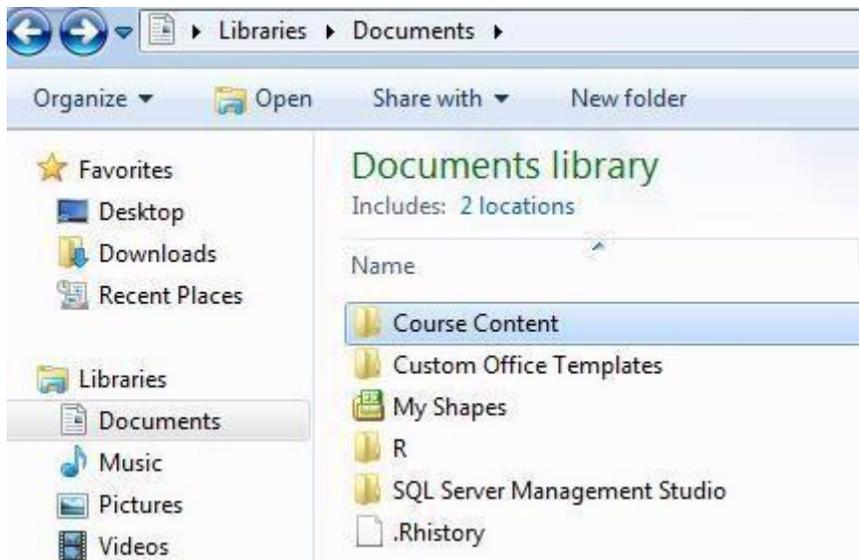
Note: If you are having issues accessing Microsoft SQL Server 2012 using your virtual desktop's computer name or localhost for the Server Name field, contact your instructor for further assistance.

Copying & Pasting from Blackboard within the Virtual Desktop

Open a web browser within the VDI and navigate to Blackboard. You will be able to copy and paste course content from Blackboard within the VDI.

Course Content and Datasets found in Blackboard should be saved virtually

1. Once you are inside your Virtual Desktop, open a web browser.
2. Log in to Blackboard, access your course, and navigate to your course module.
3. Save course content and datasets found in your course module to **Libraries\Documents**
4. You can access your Documents library folder by going to Start -> Documents
5. Create a new folder named **Course Content** (if this folder does not already exist).



SNHU Technology Help Desk

Should you have difficulty accessing the Virtual Desktop, please contact the Help Desk via chat or online form at <http://www.snhu.edu/techsupport> or by phone at 1-855-877-9919. Technical support is available 24/7.